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Attachment

Quality Policy

Document History

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Change History

Major Release	Minor Release	Issue Date	Revision Reason
1	0	30/08/2021	First draft
1	1	14/06/2022	Update of the Kirey Manual
1	2	15/05/2023	Review of document formatting and naming
1	3	30/05/2024	Revision following the integration of Bridge into the Group management system
1	4	23/04/2025	Change of Company Functions
1	5	13/03/2026	Added paragraph on reporting non-compliance
1	6	30/04/2026	Review following merger of group companies



SUMMARY

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1. OBJECTIVE

This document indicates the Quality Policy of Kirey as well as of the Companies subject to control and coordination and within the QMS perimeter (hereinafter for simplicity also referred to as just Kirey).

2. KIREY'S MISSION

Kirey aims to become a key player for all companies seeking to evolve by optimizing their processes through digital transformation, bringing together vertical expertise and high-level technology partnerships. All Group companies have a strong technological footprint, characterized by a vast array of partnerships and certifications that demonstrate their expertise in highly innovative sectors.

By integrating IT factory solutions with the best technologies available on the market, Kirey and the companies under its control and coordination are committed to providing new efficiency and business models and developing high-tech projects.

3. CUSTOMER ORIENTATION

The General Management, aware of the importance of providing its services in compliance with legal requirements and customer expectations, guarantees through the Quality Management System developed, that:

- Customer needs and expectations are determined and converted into requirements with the goal of achieving customer trust and satisfaction.
- Customer requirements are fully understood and met.

Therefore, customer focus and complete satisfaction are the guiding principle and goal of all our activities: availability, quality, transparency, and reliability are the drivers and keys to Kirey's success. Through the significant technical expertise acquired and developed over the years, the company enables its customers to follow technological evolution, ensuring business continuity through competent, transparent, and professional service.

4. QUALITY POLICY

Kirey's Quality Policy consists of a statement of the company's mission and the core principles upon which the company is based.

For each element of the Policy, the objectives to be achieved, the responsible functions, the key indicators, the implementation timelines, and any references to corrective actions already defined are defined.

This Policy is expressed in the Quality Manual, is reviewed by General Management during the Management Review process and can only be changed with their approval based on the company's desired strategy and the evolution of the target market.

Kirey's Quality Policy is as follows:

- meet **customer expectations and needs** and improve business performance;
- be appropriate to the company's purposes and context.
- provide a framework for establishing and reviewing quality objectives.
- include a commitment to meeting applicable requirements.

- include a commitment to continuous improvement of the quality management system.
- **comply with applicable regulations** and incorporate them into company operations;
- provide the **resources necessary** for company development and be at the **forefront of information technology**;
- pursue **continuous quality improvement** and correct non-compliant situations;
- **involve all company personnel** and ensure **ongoing commitment** and coordination among the various corporate functions;
- **systematically review** the Quality System, ensuring compliance with ISO 9001 and the ability to achieve established objectives;
- **monitor the measurable objectives** identified by Management to identify the causes of any failures to achieve them and/or to plan for improvement.

Therefore, the General Management is committed to:

- personally, applying the rules established in the Quality Manual and the documentation referred to therein;
- implementing ongoing market monitoring to assess needs and develop appropriate strategies;
- disseminating and implementing the Quality Policy and its established objectives at all company levels through ongoing information, education, training, and motivation.
- evaluating the effectiveness of the Quality System through systematic review and determining any necessary interventions and corrective actions;
- providing the resources (human, financial, and material) and means necessary to ensure that products, services, and the Quality System are consistent with the established objectives.

The detailed corporate objectives and commitments, expressed on the basis of the defined Quality Policies, are analyzed during the Management Review.

5. REPORTING NON-COMPLIANCE

Any deviations from the Policy and/or non-compliant applications must be reported using the tools made available by the company. See Guideline PKG_COMP_LG01_Reporting Whistleblowing.